

**INFORMATION TO TANNER STOCKBROKERS S.A. CLIENTS
ABOUT THE INDIVIDUAL MANDATE ACCOUNT (IMA) SERVICE
THAT THE DEPÓSITO CENTRAL DE VALORE S.A. (DVC)
OFFERS.**

In compliance with the stipulations set forth in the Official Circular N° 631 dated August 26th, 2010 of the Chilean Securities and Insurance Supervisor (SVS) we now present to our clients' information related to the Individual Principal Account Service that DCV offers.

1. Characteristics of the IMA service

The service allows clients in custody of Tanner to register the securities of their property in an open account in their name at the DVC, company where their securities are deposited. Such client, hereinafter "mandate", will be able to check and monitor his/her portfolio online any time they want through the DCV internet portal (www.dcv.cl).

2. Opening procedure of the IMA

If the client wishes to open an IMA at the DVC, he/she shall contact their values executive or commercial assistant and request an account. To do so, he/she will only have to underwrite the appropriate IMA account application form.

3. Information the client will have Access to in the DCV

The Tanner mandate client will have access, directly in DCV, to the following information:

- Check registration background of DCV
- Check custody account(s) open in their name
- Check on-line their account(s) balance
- Check on-line their account(s) activity

Once created the IMA in the name of the client, he/she must register in the DVC portal, getting a user name and password. Then, he/she shall request Tanner, through a values executive or commercial assistant, to grant access to his/her account.

The mandate, when entering the "Mandate Site" – available at the DCV portal where there is access to the query section, must authenticate him/herself and select the stockbroker that administers his/her values, in this case Tanner. Once this step is finished, the service is active for the client's use.

4. Information sent to the client by DCV

Tanner clients that have one or more IMA will receive directly from DCV,

through email or printed, a quarterly account statement with information about the balance and activity of the assets kept in the accounts during that period.

5. Other benefits associated to IMA

The service allows mandates to request from Tanner nominative position certificates issued by DVC itself, where it is specified the property and amount of assets deposited into the account at a specific date and time. In relation to the rights of the nature of the assets kept in the mandates account(s) and depending on the assets nature, it will be the mandates or Tanner who will enforce these rights.

The partial or total maturity of Fix Income and Financial Intermediation assets can be applied by the mandate or Tanner.

Capital events related to assets of Variable Income can only be applied by the mandate. He/she, by keeping his/her values in an IMA at DCV, will appear registered directly in the shareholder registration of the issuers.

6. Costs associated with IMA and its benefits

IMA service has a monthly cost that will consider the fees associated to the operations registration and the custody that DCV charges to Tanner, in relation to the service IMA delivered to the client. Plus an additional fee that Tanner will charge in relation to this service which will be informed to the client the moment he/she request the opening of an IMA.